DEPARTMENT OF TRANSPORTATION NATIONAL TRANSPORTATION SAFETY BOARD OFFICE OF MARINE SAFETY

In the Matter of:

MAJOR MARINE ACCIDENT, DCA 03 MM 032

May 28, 2003

INTERVIEW OF:

IDAR HOFSETH

The above entitled matter came on for hearing, pursuant to notice.

PRESENT:

TOM ROTH-ROFFY, NTSB
BRIAN CURTIS, NTSB
KEN OLSEN, USCG
RICHARD LEHRER, Attorney
STEVE CMAR, NCL
CHRIS OELSCHLEGEL, USCG
CARMONE DOWNEY, ATF
JOHN BUTCHKO, Miami Dade Homicide
NANCY MCATEE, NTSB

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PROCEEDINGS
 3
                       MR. ROTH-ROFFY: Good afternoon.
   is about 1:40 in the afternoon on the 28 of May 2003.
             My name is Tom Roth-Roffy, and I am an
   accident investigator with the National Transportation
 6
7
   Safety Board. I, and several other investigators from
   the NTSB are here to the investigate the accident that
   occurred aboard the Steamship Norway on May 25, 2003.
 9
10
   The reason we have asked you to come and talk to us is
   because we believe that you may have some information
   that may aid us in our investigation. And we
12
13
   appreciate you coming down.
             If you would like you can have a person
14
   assist you, if you would like to confer with, with Mr.
   Teissier, feel free to do at any time. Also if you
16
   need to take a break, you know, use the restroom or get
17
18
   some water, whatever, just let us know and we can do
   that at any time. Okay.
19
             So, let me just go around the room and ask
20
21
   each person, for the record, to introduce themselves
   and identify their affiliation.
23
             MR. CURTIS: Brian Curtis, NTSB, Engineering
24
   Accident Investigator.
             MS. MCATEE: Nancy McAtee, NTSB, Fire
25
26 Explosion Specialist.
27
             MR. DOWNEY: Carmone Downey, Bureau of
28
  Alcohol, Tobacco, Firearms and Explosions
29
             MR. LEHRER: Richard Lehrer, one of the
30
   attorneys, representing some of the crew members during
   this investigation. I have also been asked by Mr.
31
32
   Hofseth to be his representative in this investigation
33
   as well.
34
             MR. BUTCHKO: I am John Butchko, with the
35
   Miami Dade Police Department, Homicide Bureau.
36
             MR. CMAR: Stephen Cmar, Norwegian Cruise
37 Line.
38
             MR. ROTH-ROFFY: Okay. Sir, I guess we will
           I will start with some questions, first.
39
   begin.
             BY MR. ROTH-ROFFY:
40
41
             Are you familiar with the Norway, have you
42
   done any surveys aboard the Norway?
43
        Α
             Yes, I did the two last surveys. And the
44
   last survey was the week, the Sunday, I think it is the
45
       , the 11 or 12 to the 18.
46
             That was the last one they did?
             Yes, I believe from the 11 to the 18.
47
        Α
48
             And could you describe what you were
49
   examining during that time?
             Well, we had the annual -- the passenger ship
50
        Α
51
   safety -- and annual survey for all the machinery.
   passenger ship safety speaks for itself. The safety
```

equipment, the fire and life saving equipment. And the annual survey for all the machinery, that consists of inspection of the whole and machinery. Okay. Regarding the whole and machinery annual inspection, which machinery was inspected? Did it include the boilers? 6 Yes, but only for annual and that is only at visual examination on the outside of the boilers. What sort of things do you look for in the 9 10 visual examination? Well, that is for oil leaks, for steam leaks, 11 12 for -- I mean, the installation or, you know, but, the 13 things you would normally look for on the outside. During that examination which boilers were in operation, if you recall? 16 Yeah, during the whole week, all four boilers 17 was in service and I was down there several times. I 18 can't recall how many. So several times during that 11 through 18 19 20 you went down in the boiler room and --21 Yes, through the engine room, sir, but, 22 because part of the service was 23 And did you see any irregularities on boiler 24 number 23 during your inspections? 25 Α No. 26 Did you see any irregularities with any of 27 the boilers during your examination? 28 Α No. 29 Did you make any notations on, for 30 outstanding requirements for any work on the boilers, 31 any problems? 32 Α No. 33 And could you describe the other inspections 34 of machinery that you performed? Did you look at the turbine generators, for example? 35 Yes, we looked at the, I looked at the 36 generators, the diesel machinery, you know, any machinery, but, in a short period like that, I mean, it 38 is nothing, I mean, out of normal procedure for annual 39 inspection. It is just outside look, you know, visual 40 41 inspection. 42 During your examination of the boilers was 43 the number 23 shutdown and opened at any time? 44 Yeah, it was open and they stopped it, too, but I was, I just briefly looked inside the boiler, 45 since it was open because it was not included in the 46 survey, everything looked normally. 47 48 So you say you briefly looked into the 49 firebox? Yeah. 50 Α

On number 23?

Yes, that is correct.

51

52

Q

Α

- Did you physically enter into the firebox?
 - No, only from the outside.
- Okay. Please describe the other examinations 4 beyond the annual surveys that you recently did. What other inspections of the boilers have you performed and when were they done? 6
 - I did the, I did complete surveys at this time for two auxiliary boilers. One is 15 and the other one is connected to the, to the incinerator.
- Did you do any other complete surveys of any 10 of the machinery during this time? 11
 - No, no.

9

12 13

14

16

18

23

25

27

32

34

36 37

39

42

43

- Again, could you describe, I am sorry --
- Α We had some continuous surveys done and that 15 is every five year.
- Okay. Do you recall which machinery was done 17 continuous survey?
- I can't recall all of the items, because 19 that is, you know, small items and they, this survey is also done by the chief engineer because he is also 20 21 certified for this by his company. He just verifies 22 to see that it is okay.
- I am sorry, could you go back and describe 24 those two boilers, those auxiliary boilers again? You say one was a steam boiler, what was the function of 26 that boiler?
- The function of this steam boiler that is to 28 supply steam to, with much lower pressure and also so 29 you don't contaminate the -- see if anything should 30 happen, you know, you have forces for domestic water, 31 for cooking, for, you know, all kind of purposes. And you can't use superrated steam or high pressure for 33 this purpose.
- Okay. And the second one was connected to the 35 incinerator you said.
 - That is the incinerator.
- So, for -- and what was the steam used for 38 from that boiler?
- More or less for the same purpose as, it is 40 an addition on that. They also use it for producing water, so it supplies steam to their operators. 41
 - Okay. And when was the last time you did a thorough survey of the main boilers on the Norway?
- Well, I don't have that record, but, we did 44 45 two boilers, this one was done in, the three was done in July of last year, because I kept that. 46
- 47 And did you actually, were you the surveyor 48 that did the inspection of the boiler number 23 in 49 July?
- Yeah. 50 Α
- And what is that examination called, is that 51 52 a special examination?

```
No, that is called complete boiler survey.
   That is every two and a half years.
3
             And could you describe what is examined
   during this complete boiler survey every two and a half
5
   years?
6
             One we check the boiler, let's say, you know,
7
   as far as you can do and we find any irregularities,
   you will, of course, you know, do more than what is
   required, you know, for a normal survey.
9
10
             Okay. Could you describe in more detail the
   components of the boiler that you inspect during this
11
   complete boiler survey?
12
13
             Yeah, you inspect the tubing, you inspect the
14 main box, you inspect the drums, as far as you can get
   in and check them, because they are very narrow. And,
16 of course, all the tubing, the combustion chamber, and
17
   whatever.
18
             Do you inspect the burner registers and the
19 burner barrel assemblies?
             The burners?
20
        Α
21
             Yeah, the burners?
             Yeah, not in detail. You see that they are
23
   working when you fire up the boiler.
24
             Do you enter into the firebox or furnace to
25 examine the refractory?
26
        Α
             Yeah.
27
             What about the boiler automation systems,
28 what sort of examination do you do on that?
29
             Well, you see that the functions are done,
30 what is required for.
             I am sorry, could you say that again?
        0
31
32
             Yes, you check for the functions, that they
33 are functioning correctly.
34
             Okay. And which functions do you check?
35
   you have some kind of a checklist that you use to --
36
        Α
             We have a checklist, yes.
37
             And is that, that checklist, is that specific
38 to the Norway?
39
             No, it is -- checklist.
        Α
40
             Could it be possible to get a copy of that
41 checklist that was used to perform that automation
42
   examination?
43
             MR. TEISSIER: The report of this --
                                         Sorry, you are
44
             MR. ROTH-ROFFY: Oh, okay.
   going to have to identify yourself for the record.
45
             MR. TEISSIER: I am sorry. I am Francois
46
   Teissier, I am the regional manager for the operator.
47
48
             MR. ROTH-ROFFY: Okay.
             MR. TEISSIER: And I was just saying that all
49
   the reports of inspections on the Norway, are sent to
50
   Norwegian Cruise Line. They are kept onboard ship,
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and I think they are accessible for review.

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MR. ROTH-ROFFY: Okay. We certainly would want
2 to get copies of that from NCL, the checklist that was
3 used to examine the automation system.
             BY MR. ROTH-ROFFY:
             And in July 2002, when you examined the
5
6
  automation system, do you recall what the, if there was
   any problems with that system?
        Α
             No problem.
             Are you familiar with the modifications to
9
        0
10
   the automation system that were done by Siemens in the
11
   recent past?
12
             Well, I believe that was done, when they
13
   brought the ship around 1980 or something like that,
   but I don't know exactly what was done before or
   anything, because I was not involved with that vessel
16 at all before 2002.
                       So, I don't know what happened
17
   before.
18
             Okay. We have heard from, I believe, the
19 chief engineer, that they had a Siemens' rep onboard a
  few months ago, that was changing ops and components
20
21
   and upgrading the system. Are you familiar with that
   work that was done?
23
        Α
             No. Not that I can recall.
24
             Would that work normally require
25 classification society approval if there is a
   modification to components in the automation system?
             It depends what it is.
27
                                      I can't say anything,
28
   because I don't know what it is.
29
             Are you aware of any modifications to the
30 automation system that have been done since 1980, that
   the Bureau of Veritas has approved?
31
32
        Α
             Not to my knowledge.
33
             MR. ROTH-ROFFY: Certainly, go ahead.
34
             (Pause.)
             MR. ROTH-ROFFY: I am sorry, go ahead and
35
36 pause the tape for a second.
             (Off the record.)
             MR. ROTH-ROFFY: All right, it is about two
38
39 minutes to two and we took a brief break there.
             BY MR. ROTH-ROFFY:
40
             How long does it normally take you to do the
41
42
   examination of the automation system and who would
43
   normally perform that or demonstrate that to you?
44
             That would be normally the staff chief or
45
   first engineer or the chief engineer.
             And how long does it take you to go through
46
47
   all of the safety features of the boiler?
48
             Well, I can't tell you exact time, it all
49 depends if everything is working, of course, if not,
50 then it will take longer.
             Could you do in an hour or a day or, it just
52 varies, highly varies?
```

No, if the automation works, it is done in an Α hour. 3 Do you recall the last time that you did the automation examination if there were any problems that occurred that were subsequently corrected? No, I cannot remember any problems. 6 7 Okay. Does the maker or the manufacturer of the automation system assist with the testing of it for your examination? 9 10 Α No. So, it is ship's force only that demonstrates 11 12 it to you? 13 Yes. If it has been under repairs, question, I will call them in, but, it is only the 14 15 crew. 16 Do you, as part of the automation system check, do you check the low water alarms? 17 18 Yes. Α For the drum level. 19 0 20 Α Yes. And do you also test the low, low level that 21 shuts off the boiler? 23 Α Yes. 24 Do you examine the flame scanners and the 25 fuel cutoff valves? Yes, whatever equipment they have on the 26 boiler, it is checked, has to do with the automation. 27 28 The automation from one boiler to another, not for this year, but normally. 29 30 Sure. On this ship do you recall how you verify the operation of the flame scanners? 31 32 Α I can't recall exactly. 33 Do you recall ever having tested the flame 34 scanners? 35 Α No, I can't recall the details. Do you recall ever testing the ignitors, the 36 37 electronic retractable ignitors for the burner light 38 off? 39 Α Yes. And could you describe how you would test 40 41 those? 42 No, you see if they ignite or, you know, the 43 gap, whatever you have one, the ignitor. 44 Would you --45 Or if it miss fires or whatever, you would go Α 46 there. 47 And how would the crew demonstrate that to Would they remove the ignitor from the assembly and put it on the deck and fire it or how would they do 49 50 it usually on this ship? Yeah, they would do in the boiler, if it is 52 having problem, if functions, if it ignite, you --

Would you, when you test the ignitor, would you have other burners lit off at the same time or would you do one by one to verify the operation of the ignitor? I can't recall exactly what kind of 5 Yeah. Α 6 equipment they had for this, so, I can't comment on it. 7 Does your examination involve lifting of the 8 safety valves? 9 Α Yes. 10 And are they removed and lifted with water or do you test them in place? 11 We test them in place, with steam. 12 13 Do you recall if the crew of the Norway has ever called you in to, to examine a particular problem 14 with the boilers on the vessel? 16 No. 17 You mentioned the Chief Engineer is certified 18 to inspect on a five year continuous survey, does that, does that also include the boilers? 19 Not the boiler, itself, but all the, the 20 21 auxiliary machinery, like the pumps, heaters, fans. But the boilers themselves must be examined 23 by BV survey? That is correct. 24 Α 25 Do you recall the condition of boiler 23 26 refractory inside the furnace when you examined it in July '02? 27 28 Α Yeah, I think they did some small repairs. 29 can't recall the details, but, you know, whatever, was 30 a problem, was taken care of. Do you maintain a separate workbook of your 31 32 examination notes and observations apart from what you present to the ship? No, I bring my computer aboard, so I do it 34 35 right there and more or less data came to the computer. So you don't have like a separate logbook 36 Q 37 there --38 Not a notebook, but I write from that and directly do into the computer. Set my computer open 39 when I get onboard. 40 Does the examination of the boilers include a 41 hydro testing or disassembly of the burner assemblies, 42 43 the barrels? 44 Α The burners? 45 Q Yes. No. -- the checklist and that is basically, 46 if there is any problem, of course, then we will test 47 48 them. 49 Does your examination of the boiler 50 automation system include a verification that the

Yeah, in the control room and down in the

alarms are sounding in all locations?

51

Α

52

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engine room.
             MR. ROTH-ROFFY: Okay. I am going to go ahead
3 and ask Brian Curtis to ask some questions.
             BY MR. CURTIS:
             Okay. Brian Curtis.
 5
 6
             Regarding that last question, the alarms in
   the engine room, if any of them weren't sounding, they
   would be in your report, they would have been tested in
   the last complete survey? Would that have been the
 9
10
   last time the alarm was tested?
             Alarm is tested on the annual survey, anyway,
11
   I mean, not all the boiler alarms, but, the alarms in
12
13
   general.
             Okay. Regarding the boilers generally, are
14
        Q
15 there any abnormalities in the past, any of the
16
   boilers, that seem to be a recurring problems or in the
   past surveys?
17
18
        Α
             Not to my knowledge.
             When you say the chief engineer is certified
19
  to do surveys, if he were to do a survey on a piece of
20
21
   auxiliary equipment, do you review those surveys when
   you board the vessel or do you review --
23
             We verify the records, and normally they will
   give us data, depending what the item is.
24
25
             Okay. Is there any spot checks on that or
26 just, they usually just enter into the record?
             They, they will normally inform of the
27
28 condition, and if there is any question, they will
29 always ask it.
30
             Is the safety valve pressure test a part of
31 the two and a half year complete survey?
             That is part of two and a half year, yes.
32
        Α
33
             And what is the tester that tests pressure
34 that it would be tested at?
             Oh, I can't remember the exact number.
35
   you have, you have one for the -- one for the drum.
   They will be tested, they will be checked through the
38
   opening pressure. I can't remember exactly what that
39
   is.
             And are they ever, is there any requirement
40
41 for say every other survey, whatever, for them to be
   taken off of the drum and tested independently?
42
43
        Α
             Only every two and a half years.
44
        Q
             And it is always in place?
45
             Yes.
        Α
             Never required to be pulled off and tested.
46
47
             If there is problem, you would have to do it.
        Α
48
             And back to the testing of the scanners, so
49 there are no specific requirements, parameters for
50 testing the scanners, just, just the checklist that you
51 have.
52
       Α
             Yes.
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And would that be considered auxiliary
   equipment that the chief could test the scanners, or is
3 that part, considered part of the boiler?
             I am sure that they test themselves, but,
  that is part of the boiler. So, that they have to be
   tested by our survey, every two and a half years.
             Okay. So, all of that combustion control
   equipment would be considered part of the boiler and
   not auxiliary equipment?
 9
10
        Α
             Exactly.
             MR. CURTIS: That is all I have right now.
11
12
             MR. OLSON: Ken Olson, U.S. Coast Guard.
13
             BY MR. OLSON
             I realize that you may have talked about this
14
15 earlier. Can you describe the combustion control test
16 procedures, what has been done in the past, what
   vessel? Detail.
17
18
        Α
             I have no details of that.
             Okay. When, how long has BV been the class
19
20 society for the vessel, is it a long time or recent?
21
        Α
             No, since Day 1.
22
             Since Day 1. Okay.
        0
23
        Α
             Yes.
             So, BV would have to approve the combustion,
24
25 the automation test procedures, is that correct?
26 the combustion control?
27
             What do you mean?
        Α
28
             I understand that there is an established
29 procedure to go down there, that you can hand to a
30 technician, and follow through question, control, do an
   adequate test, so, I am curious as if BV was, had
31
32
   approved that test procedure or what their involvement
33 in that test procedure. How do we know that such a
34 procedure was adequate? Do you know anything about the
35
   approval of the test procedure?
36
        Α
             No.
37
             Okay. On U.S. ships they have the specific
38 document that details, step by step, how they go
   through the combustion control.
39
        Α
             We have a checklist, we check off whatever --
40
41
             Okay.
             -- BV requires to do.
42
        Α
43
             Okay. Does it go into the step by step detail
44 or is it just observe the combustion control system?
45
             Yeah, that will be correct.
        Α
46
             Okay.
                    It is more general than specific.
47
        Α
             Yes.
48
             Okay. You kind of touched on this with Tom,
49 when was the last time you may have observed the
50 internal furnaces of any of the boilers? Have you been
51 inside them recently?
             Yeah, I was in telling them that they had, on
52
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the auxiliary boiler, for the, for the incinerator, I
   had the complete survey.
             Okay. And that was recent?
3
        Q
             That was during this inspection.
        Α
5
        Q
             How about --
6
             The 11 through the 18.
        Α
7
             Okay. How about within the last three years,
   have you observed the internals of the boilers, the
   main boilers?
9
             Yeah, and the boiler number 23.
10
        Α
11
             Oh, you have. Okay.
             Yes. That was in July of last year.
12
        Α
13
        Q
             Okay.
             I have already answered that.
14
        Α
15
             All right, I am sorry.
             Where you involved with any assessments or
16
17
   evaluations that may have taken place when the safety
18 certificate was issued?
             This --
19
        Α
20
        Q
             Yes.
             Yes, I issued that.
21
        Α
             You issued that.
22
        0
23
        Α
             Yes.
             So you did some of the surveys at that time.
24
25
   Okay.
             In your involvement with the vessel, has
26
   there been many non-conformities reported to you
27
28
   through the safety management system?
             Well, I am not involved in the safety
29
30 management system and no non-conformity have been
   reported to me.
31
             No non-conformities.
32
        Q
33
        Α
             No.
34
             Would you have been, if they had been
   identified or is the class in the loop with that?
35
             No, the ISM is done with the BV.
36
        Α
37
             It is --
38
        Α
             Done with the BV.
39
             Oh, okay.
                         All right. I had thought that it
        0
   was the -- Okay.
40
             But, the certificate was issued by BV, is
41
42
   that correct?
43
        Α
             The passenger ship safety.
             Okay. I am sorry, I am talking about the ISM
44
45 certificate.
46
             That is with BV.
47
             Okay. I have got it now. All right. I had it
48
   messed up then.
             Okay. And you said a copy of that check was
49
   that you might use to do some of your inspections, that
50
51
   is available on the vessel.
             Well, always send them to the vessel.
52
        Α
                                                       Thev
```

```
1 are all sent to the company as opposed to sending to
   the --
3
             Okay. But, your organization might have a
   copy of an example, if we needed one, is that correct?
5
        Α
             Yes.
             MR. OLSON: Okay. That is all I have for
6
7
   now.
          Thank you.
8
             MR. ROTH-ROFFY: Chris?
             BY MR. OELSCHLEGEL:
9
10
             I only had one question that goes to,
   pertains to the automation system, again. I am with
   the Coast Guard.
12
13
        Α
             Yes.
             Has there been any, is the original
14
   automation control equipment on the boilers now or has
   there been any retrofitted automation control systems
16
   over the years, that you aware of?
17
             Yeah, I didn't get involved with this vessel
18
19 before, last year, but, my understanding is that they
   changed the boiler control in 1980 when they brought
20
21
   the ship.
             In 1980.
22
        Q
23
        Α
             Yes.
             MR. OELSCHLEGEL: Okay. All right, that is all
24
25
   I have.
26
             MR. ROTH-ROFFY: Chris, could you identify
   yourself for the record.
27
28
             MR. OELSCHLEGEL: Oh, I am sorry, yes, Chris
29 Oelschlegel. I am with the Coast Guard. I am a Coast
30
   Guard traveling inspector, Coast Guard Headquarters in
   Washington.
31
32
             MR. DOWNEY:
                           I have one quick question.
33
             Were there any components that --
34
             MR. ROTH-ROFFY: Identify yourself, please.
35
             MR. DOWNEY: Carmone Downey, Alcohol, Tobacco,
36 Firearms and Explosives.
37
             BY MR. DOWNEY:
38
             Were there any components that needed to be
   routinely changed just because of the number of service
39
   hours that, in the boilers, that, just because of the
40
41 number of hours that they ran, even though on visual
   inspection they may seem fine, but because they had a
43 certain amount of hours on them, they needed to be
44
   changed out because of the safety factor?
45
             Not to my, my knowledge. The normal is that
46
   everything function, you don't change it because --, to
47
   my knowledge.
48
             MR. BUTCHKO: John Butchko, Miami Dade
49
   Homicide.
             BY MR. BUTCHKO:
50
51
             Just two questions I have.
             When you are doing your inspections, you also
52
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speak to the crew members and ask them questions about
   what is going on in any particular area of the ship,
 3 for example, will people working in the boilers, you
   also interview those people, ask if there is problems?
             They will normally tell me if there is any
   problem, any problem. I don't specific ask.
             Okay. Do you recall if any crew members
   working in the area of the boilers and especially
   boiler number 23, where you said you saw the inside of
 9
10
   that area, mentioning any problem, any ongoing
11 problems, any concerns with those boilers?
12
        Α
             No.
             MR. BUTCHKO: One second.
13
14
              (Pause.)
15
             BY MR. BUTCHKO:
             If you should find a problem during your
16
17
   inspection that is documented, correct?
18
             Yes.
             And if you do find that problem, does the
19
20
   ship have to conform with that problem, to fix it and
21
   do you reinspect that at a specific time? Do they have
   time to fix it or a deadline?
23
             Yes, it depends on the service, when I was
   aboard last week, I had a long list of items, most of
24
25
   it was corrected when I was aboard. And the older one
26 was put into the -- indicator, I think it was eight
   items, I gave them, you know, from, from three months
27
28
   to a year to fix in dry dock. That was on the --
29
             I see. And now do you follow it up with an
30 inspection, in addition to them telling you they fixed
   the problem, do you follow that up with an inspection
31
32 to make sure that it has been done.
33
             That is correct, yes, that is correct.
34
             MR. DOWNEY: I have no further questions.
35
             MR. CMAR: This is Stephen Cmar, Norwegian
36 Cruise Line.
37
             BY MR. CMAR:
             I just ask this because I don't recall you
38
39
   answering it. During the last complete survey of the
40
   boiler, I assume a hydro test was conducted.
             Yes, if I don't remember wrong, I am quite
41
          That would be in the record.
42
   sure.
43
             MR. TEISSIER: I can confirm it as being done.
44
             MR. CMAR: Okay. At the last complete.
45
             BY MR. CMAR:
             And I guess, I would ask were there any
46
   problems with the hydro test?
47
48
49
             MR. CMAR: Okay. That is all I have.
             MR. ROTH-ROFFY: Okay. We will go around one
50
51 more time, at least one more time, I should say.
             BY MR. ROTH-ROFFY:
52
```

```
Regarding the chief engineer being certified
   to inspect on behalf of BV.
                                  What is required for BV
   to give the chief engineer that certificate?
             Well, I can't, I don't have the complete
   list, but, it is through the company he worked for.
5
   So, he had to work for the company, I think it is three
6
7
           I can't --
   years.
             MR. TEISSIER: Yes, the chief has to be a
   permanent employee for a number of years. He has to,
9
10
   showing his experience and training and all.
11
             BY MR. ROTH-ROFFY:
12
             Okay. So the certificate is actually issued
13
   by Norwegian Cruise Lines.
             MR. TEISSIER: No, the employer applied, not
14
15
   the chief, himself. The employer applied to the
16
   operator.
             MR. ROTH-ROFFY: Okay. Then the Bureau of
17
18
   Veritas would issue a certificate.
19
             MR. TEISSIER: To the chief.
                                          To NCL, chief
   engineer, so he is authorized to do by the rules.
20
21
             MR. ROTH-ROFFY: Okay. Are there any training
   requirements, specific training requirements that the
23
   chief engineer has to meet in order to be certified?
             MR. TEISSIER: I should look in the notes, I
24
25
   don't know by heart.
             MR. ROTH-ROFFY: Or is it just --
26
             MR. TEISSIER: -- he has a first class
27
28
   certificate.
29
             MR. ROTH-ROFFY: Or is it just a matter of
30
   just having the chief's license and having worked for
   three years, is that normally all they need?
31
32
             MR. TEISSIER: I would say it is part, I don't
33
   know there might be more, I don't know exactly by heart
34
   the conditions of the rules, by heart.
             MR. ROTH-ROFFY: Is there any chance that BV
35
36 may have a copy of the current rules that they could
37
   provide to the investigation team?
38
             MR. TEISSIER: Yes.
             MR. ROTH-ROFFY: I appreciate that.
39
   would be fabulous, yes.
40
             MR. TEISSIER: You even have the complete set
41
   of rules on the Internet, if you want to go --
42
43
             MR. ROTH-ROFFY: Okay. But, if you could bring
44
   a CD, we would appreciate it.
             MR. TEISSIER: Yes.
45
             MR. ROTH-ROFFY: That is BV.org.
46
47
             MR. TEISSIER: No, it is www.veristar.com.
48
             MR. ROTH-ROFFY: Okay.
             MR. TEISSIER: And there is -- but, which do I
49
   send the CD Rom to.
50
             MR. ROTH-ROFFY: Either if you could bring
51
52 here, we will be here for a few days, or you can mail
```

```
1 it to the address on my business card.
             BY MR. ROTH-ROFFY:
3
             Regarding the boiler inspections, are there
   other inspections more detailed than the two and a half
 5
   year complete inspection?
 6
        Α
             No.
7
        Q
             For example, a five or a ten year inspection
   of, which would go into great depth or detail?
             No, it is, if anything is found wrong, of
 9
10 course, then the surveyor will have to request for that
11 check.
12
             Who would request that check?
13
        Α
             The surveyor would request it.
             Okay. If he sees a problem --
14
             If he sees a crack in a drum or something
   like that, that will be, of course, inspected.
16
             MR. ROTH-ROFFY: Okay. So, there is no routine
17
18 requirement to do, for example, a dye penetrative test
19 or x-ray or anything?
20
        Α
             No.
21
             MR. ROTH-ROFFY: Okay.
             MR. TEISSIER: Rules say that no testing may
22
23 be required by the surveyor, when it is necessary to do
   it, but it is not systematically.
25
             BY MR. ROTH-ROFFY:
26
             Do you recall ever having requested non
   destructive testing on any of the boilers on the
27
28 Norway?
29
             No. Could have been as I said before, the
30 two and a half year, but I don't know what was done
31 before.
32
             So, you have been associated with the S.S.
33 Norway for, you said the past two.
34
             Yeah, less than two years. I have done two
   annuals only.
                 I did the one last year, and I did it
35
36 this year.
             And do you happen to know who was the
38 previous inspector that worked on the Norway?
             MR. TEISSIER: Roy McBride.
39
             MR. ROTH-ROFFY: I am sorry?
40
             MR. TEISSIER: Roy McBride, M.C.
41
42
              (Pause.)
43
             MR. ROTH-ROFFY: And is Mr. McBride currently
44
   employed in Miami or --
45
             MR. TEISSIER: In --
             MR. ROTH-ROFFY: And he currently works for BV
46
47 as well?
48
             MR. TEISSIER: Yes, he does.
49
             BY MR. ROTH-ROFFY:
             During the annual survey that you conducted
50
   11 through 18 May, were you also doing other vessels at
51
   that same time or were you strictly working --
```

```
I sailed with the ship from the 11 to the 18,
   from Sunday to Sunday.
3
             Okay.
        Q
 4
             That is why I saw all the boilers in use.
        Α
             What is the normal time it takes to do an
 5
   annual survey? Do you normally sail with the vessel to
 6
7
   do your annual survey?
8
        Α
             Yeah.
9
             And it normally takes seven days or so?
        0
10
        Α
             Seven days, yeah.
11
             MR. TEISSIER: The passenger ship safety.
12
             MR. HOFSETH: Yes, the passenger ship survey
13
   is included.
14
             MR. ROTH-ROFFY: Okay.
15
             BY MR. ROTH-ROFFY:
16
             So, about how much time is spent on passenger
   ship survey and how much time is spent on the annual
17
18
   machinery and whole, if you can estimate?
             Well, I spent about 10, 11 hours every day,
19
   and say that it is probably, it is all -- you know, so,
20
   if you say 50/50, it is probably correct.
21
22
        Q
             Okay.
23
        Α
             For the 50/50.
             MR. ROTH-ROFFY: Okay. This tape is about to
24
   run out, so I am going to stop it and switch.
25
26
              (Change of tape.)
27
             MR. ROTH-ROFFY: Okay. I just turned over the
28
  tape.
          This is side two of our interview with Mr. Idar
29 Hofseth of Bureau of Veritas.
             That is about all the questions I have.
30
   am going to go ahead and pass over to Brian Curtis.
31
32
             BY MR. CURTIS:
33
             All right, just briefly back to the pressure
   test of the safety valves. I realize you don't have
34
   the number in your head, but is there a percentage of
35
   the maximum allowable working pressure of the boiler
36
   that it is suppose to be tested at, 150 percent, 125
38
   percent or --
             No, it is slightly over. We don't have a
39
40
   fixed, it is slightly over the, the working pressure.
             Okay. So, there is no fixed regulation for
41
42
   that pressure wise.
43
             The maximum, but, I can't remember what it
44
   is, but to do it just slightly over the working
45
   pressure.
             Okay. I realize you said before regarding the
46
47
   ISM that DBV takes care of all that, but, just to touch
   on that briefly. You have no requirement to report any
   deficiencies to the DBV if they would arise.
49
   done totally, it is the company's responsibility,
50
51
   correct?
             Yes, paperwise. It is their responsibility.
52
        Α
```

If there is anything wrong, they will report as class, I mean, for the ship. And we have had a very good cooperation with the NCL in this respect. If thev found anything, they contacted us immediately. MR. CURTIS: That is all I have. Thank you. Sorry? 6 7 MR. TEISSIER: I want to comment on the exchange of information between these, one doing ISM, one doing class, kind of exchange procedure. But, not 9 10 for every deficiency. I mean, either the surveyor doing ISM considers the ship is really a disaster, he has to inform the class society during the class. And 12 vice versus, if the class society is doing the class 14 surveys, has -- pictures that ISM is working here, to inform the other class, too. But, I think only for extreme conditions, not for you have to change a plate, 16 you have to change a pressure valve. But, in case 17 18 something is really wrong, there is an exchange between the two classes. 19 MR. CURTIS: Okay. Thank you. That is all I 20 21 have. 22 Are there any, I guess this is more towards 23 you, are there any documents that detail responsibilities of BV to Norwegian Cruise Lines, and do you have like a contract that you sign that details 25 your levels of inspection and just your general 27 responsibilities? -- written rules. 28 MR. TEISSIER: MR. OLSON: It is within the rules. 29 MR. TEISSIER: Within the rules. The rules --30 describes all of the surveys, which have to be done to 31 32 maintain class. And the contract is only a request for 33 classification signed by NCL, which, of course, refers to the rules, and includes the general conditions of class, but, there is no -- but, technical context of 35 all duties of inspection. 36 37 MR. OLSON: Okay. All right. And that is part, 38 that is cooperated in the rules. How about, I didn't hear your background, but 39 40 I presume that you are a former engineer or mariner, is 41 that correct? MR. HOFSETH: That is correct. 42 43 MR. OLSON: That is correct. I am interested in what BV provides to their 44 personnel in terms of guidance material, other than the 45 rules? What kind of resources does he have to, to 46 brush up or to learn more about a particular system 47 when it is necessary? MR. TEISSIER: We have in, integral training 49 50 sessions. In -- we have a set of CD, 25 now, CD roms, 51 CD rom covers one aspect of the surveys, boilers, 52 special and self teaching by the survey. He has

```
example, there is a quiz, there are questions, there
   are films about -- This is a training tool. And is
   what we call IS, instructions to surveyors, which is
   set of instruction for each survey -- paper, paper,
   with detail for each type of survey, what is important
  to look at, you know, what are the, the way the
   inspection should be conducted, what should be tested,
7
   what should be measured.
                             So this is document, which is
   very good to all surveyors.
9
10
             MR. OLSON: Surveyors, I mean, that might be
11
   something interesting, just the guidance in reference
   to the boilers. I mean, is that something that we
12
13
   could obtain, perhaps?
             MR. TEISSIER: Yes.
14
             MR. OLSON: Now, the guidance available to
15
16
   boiler surveyors, including the combustion control
17
   system.
18
             MR. TEISSIER: I understand.
             MR. OLSON: I would like to have a set of
19
20
   those CD's for my own self.
21
             MR. TEISSIER: I am sure the Coast Guard has a
22
   set.
23
             MR. OLSON: I don't know about that.
24
          That would be interesting.
   know.
25
             MR. TEISSIER: Okay. Where should I supply
26 this?
             MR. OLSON: Well, this would be Tom for his
27
28
   evaluation.
29
             MR. TEISSIER: Okay.
30
             MR. OLSON: And that is all my questions.
   Thank you very much.
31
32
             MR. TEISSIER: You are welcome.
33
             MR. DOWNEY: I do have one more question.
34
             Carmone Downey, ATF.
35
             The surveyors from the crew, the crew
   engineer, when he is certified, is there ever any
36
   oversight on him? Is there like, if he does the
38
   survey, himself, does every few years BV has to come in
   and actually do a survey to ensure that, you know, the
39
40
   crew line's engineer is doing it properly?
             MR. HOFSETH: Yes, we verify the records.
41
   records of the maintenance and all of this.
42
43
   one of the things. The whole thing is that every --
44
   the timing on what kind of machinery, it is important
45
   to --
             MR. BUTCHKO: John Butchko, Miami Dade
46
47
   Homicide.
48
              I have one question.
49
             As far as your inspections, you also inspect
   the documents relating to certain, certain types of
50
   equipment onboard, in other words, like the boilers,
   you also look at documents relating to those
```

```
instruments, during your inspections?
             MR. HOFSETH: I don't know what the documents
3 you talk about. The maintenance records, I always
   check.
             MR. BUTCHKO: Okay. That is probably what I am
 5
 6
   referring to, the maintenance records. Do you recall
7
   anything regarding these boilers being documented by
   the ship on any of these, this maintenance record that
   you surveyed, any previous problems that maybe the
 9
   cruise line told you, oh, we took care of that problem,
10
   it was a problem a week ago, a month ago, but we took
   care of it? Do you recall anything documented by the
12
   cruise line like that, referring to the boilers?
13
             MR. HOFSETH: No.
14
15
             MR. BUTCHKO: I have no further questions.
             MR. ROTH-ROFFY: Just a couple more questions.
16
             Does Bureau of Veritas have a program wherein
17
18
   if the ship has a computer based automate maintenance
19
   program they are allowed to demonstrate that they have
   been properly maintaining the equipment and therefore,
20
21
    not subject the equipment to open inspect or
22
   continuous survey?
23
             MR. TEISSIER:
                            Yes, there is a specific
   classification for that, which is called the --
24
25
   machinery. It goes further the planned maintenance.
   It is based -- and adaptation to plan maintenance to
27
   the -- It is an optional --
28
             MR. ROTH-ROFFY: Does the S.S. Norway have
29 this notation?
             MR. TEISSIER: No, it does not.
30
             MR. ROTH-ROFFY: So, therefore, all equipment
31
32 must be opened and inspected every five years. Or what
33 are the requirements for the continuous survey?
34
             MR. TEISSIER:
                            The class requirement for
35
   that, the basic class requirement would apply to the
36 Norway.
37
             MR. ROTH-ROFFY: But, what is that, what is
38 the continuous survey requirement for every five years?
             MR. TEISSIER: It is five years, maybe some
39
40 times it might be more, if it is a manufacturer
41 warranty is so many hours, but, basically the general
42
   rule is five years, yes.
43
             MR. ROTH-ROFFY: What is required every five
44 years for the equipment onboard? Is it an open, what
45 type of inspection is it, a dismantling type of
   inspection or what, what is actually required?
46
47
             MR. HOFSETH: The idea -- Very often a --
48 recommend, let's say a gear on pump, this is just an
49 example, a gear on a pump, normally, I would say never,
50 but -- need to be overhauled, and the problem is if
51 someone open it up, they might damage it. So, in case
   like that, you have to use commonsense and, and also
```

```
1 follow the instruction by the manufacturer.
                                                That is
   the most important thing. The manufacturer will say
   that you have to open it up after three years, you open
   it up after three years, even if you don't need to, and
   if you have a -- you have to pull the piece after one
   year, you do it after one year.
                                      You have to follow
   the, the manufacturer's instructions.
             MR. ROTH-ROFFY: So, how do you verify that
   the ship's crew is, is following the manufacturer's
 9
10
   recommendations, is that by the chief engineer
   certifying that he has, has complied with it or do you
   inspect the AMOSS maintenance records for, for example,
12
13
   as you say the piston, every so many hours.
             MR. HOFSETH: Yes. Well, they will normally
14
15 supply us with the, without asking, with the
                       If we ask for something,
16 maintenance record.
   particular, we will get it right away.
17
18
             MR. ROTH-ROFFY: So, this five year continuous
19 survey really, what does that really mean? Does it
20 mean every five years you look at every piece of
   equipment and see that it has been properly maintained
   during the previous five years or because I am not sure
23
   I understand it. Maybe, maybe it is just me, but could
   you explain again why there is such a thing as a five
   year continuous survey, if so much of the equipment is
25
26 periodically maintained anyway during the five period?
             MR. HOFSETH: You can say in general, you
27
28
  know, the class check or every five year, and you have
29 to have some sort of guidelines, you know, you can't
30 put everything 10 year or three years, so you have to
   have a guideline, and that is every five year. It used
31
32
   to be four years. And this is the same thing for all
33
   the classes. They have the same thing.
                                             It is not
34
   only Bureau of Veritas, it is DME, it is ABS.
35
             MR. ROTH-ROFFY: Right.
36
             (Pause.)
37
             MR. ROTH-ROFFY: Okay. That is all I have.
38
             MR. CURTIS: I just have one quick question.
   Brian Curtis.
39
             So regarding the AMOSS system, it is your
40
41 understanding then that in the AMOSS system, that would
42 house the preventive maintenance done as well as the
43
   unscheduled maintenance done on the vessel? All
44 maintenance on the vessel?
45
             MR. HOFSETH: Yes.
             MR. CURTIS: Okay. That is all I have.
46
47
             MR. OLSON: One last question. Does BV have
   any involvement with determining the manning compliment
49 of the ship, you know, particularly for the marine
50 crew?
51
             MR. HOFSETH: Determining what?
             MR. OLSON: The manning requirements or in
52
```

terms of how many people or skills involved, certifications? MR. HOFSETH: It is not covered in the 3 classification. MR. OLSON: It is not covered in there. 5 Well, how is the manning determined then for an engine 6 room and what are the controls to that? MR. HOFSETH: I don't know who determines the manning of the engine room. 9 10 MR. OLSON: All right. Thank you. 11 UNIDENTIFIED SPEAKER: Again, clarify something I said yesterday, AMOSS only doesn't include 12 13 unscheduled maintenance. It is just, it is preventive system. MR. ROTH-ROFFY: Okay. So, I would like to 16 actually follow up on that a little bit. 17 BY MR. ROTH-ROFFY: 18 If AMOSS does not include unscheduled 19 repairs, for example, a piece of equipment breaks down and the crew has to go and repair it, how do you, are 20 you notified of that when you do your continuous survey that the equipment suffered a casualty or some sort of 23 repair that they had to go in and fix it? 24 They -- If anything happen and they have to 25 renew something that will be, to the AMOSS. And that is the way they do it. Say you have to take something, if you have a breakdown on the pump, that pump part 27 28 will be put in the AMOSS that they have, have used it. 29 Okay. Well, that is something we will just 30 have to investigate a little bit further. But, as far as you know there is no separate paper document, like a 31 32 machinery history that you review as part of your 33 survey, everything is computer, right? You don't have 34 a separate logbook that would have repairs and 35 breakdowns. 36 Α No. 37 MR. TEISSIER: When anything is done on the 38 ship, which affect the class, the failure of the equipment covered by the class or -- it is the duty of 39 the owners to inform the class, because if they don't, 40 41 the class might be suspended. Every time there is a change, which affects the class, it is a duty of the 43 owners to inform BV or any other classes, it is the same for them, so the class may verify the repairs that should be done or be aware of, keep a trace of it. 45 MR. ROTH-ROFFY: If a minor pump were to fail, 46 47 would that affect class? 48 MR. TEISSIER: -- the pump. MR. ROTH-ROFFY: What guidance does the 49 50 company have on what affects class? Is there some sort of a document that says, you know, if these types fail,

they will affect your class and therefore, you must

```
notify us or is it left up to the discretion of the
   crew?
 3
             MR. TEISSIER: -- rules affect the class, so,
   if you assist them, which is covered by chapter of the
   rule, then it would affect them.
             MR. ROTH-ROFFY: So, the crew has to be very
 6
7
   knowledgeable of the class rules to really be able to
8
   make that determination.
             MR. TEISSIER: You mean not member of the
 9
10
   crew --
             MR. ROTH-ROFFY: But, the chief engineer,
11
12
   certainly.
13
             MR. TEISSIER: Sure.
             MR. ROTH-ROFFY: Yes.
14
15
             MR. TEISSIER: Or all the personnel onshore,
16
   supervising the ship --
             MR. ROTH-ROFFY: And that notification by the
17
18
   company to BV an affect on class, do you recall
   receiving any such notifications from the Norway?
19
   Either management or the crew?
20
21
             MR. HOFSETH: In what respect?
22
             MR. ROTH-ROFFY: Any, so in the last couple of
23
   years that you have been working with the Norway, have
   you ever received notification of an equipment problem
   that affected class?
25
26
             MR. HOFSETH: Yeah, I have been aboard and
   inspected every job that I think, I take a look at it
27
28
   and make my --, you know, if it is necessary to repair
29
   it, and like on the, on the last inspection there was a
   couple of things and, and I put in a recommendation how
30
   long they should make before repairing it.
31
             MR. ROTH-ROFFY: Is it required that they
32
33 notify you written or can they just, whenever they see
34
   you, tell you, hey, we had a problem with this piece of
35
   equipment?
             MR. HOFSETH: Both.
36
37
             MR. ROTH-ROFFY: Okay. But, is it required
38
   that they notify you in writing or not?
             MR. HOFSETH: Not it is not required, they
39
   have to notify us, I mean, you know, if you are down,
40
   they show it to you, and if it is something important
41
   that happened and we not data record, and then we come
42
43
   down and look at it.
             MR. ROTH-ROFFY: And would you make a notation
44
45
   or some sort of a note in some document that would
   indicate that the crew brought this to your attention
46
47
   and then you inspected it?
48
             MR. HOFSETH: Yes, we would make a
49
   recommendation.
                   We would not particular point out this
50 was reported by the crew. We will make a
   recommendation and follow up on it.
51
             MR. ROTH-ROFFY: But, there would be no
52
```

```
written record of it that you made a recommendation?
             MR. HOFSETH: Of course it will.
3 recommendation would be left onboard.
             MR. ROTH-ROFFY: Okav.
 5
             MR. HOFSETH: And you should verify what the
 6
   recommendation is. The recommendation is that a
   certain compliment or the part of the machinery has to
7
   be repaired within one month, within two months, within
   five months, depending on what it is. And if it can be
 9
10
   repaired in operation, or in dry dock or required dry
11
   dock, whatever.
12
             MR. ROTH-ROFFY: So it is like a class
13
   requirement that you issue to the operator.
             MR. HOFSETH: Yes.
14
15
             MR. ROTH-ROFFY: Okay. I think I am done. We
16 will try one more time around.
17
             MR. CURTIS: I am good.
18
             MR. OLSON: So, if there is --
             MR. ROTH-ROFFY: Ken Olson.
19
             MR. OLSON: Ken Olson.
20
             Just to reaffirm, there is a requirement for
21
   the company to report to you conditions that may take
   them out of class.
23
             MR. HOFSETH: Yes.
24
25
             MR. OLSON: Two years ago, when the fire main
26 was found, was that like a condition, would that be
   considered one of those types of events?
27
28
             MR. HOFSETH: He can answer that.
             MR. TEISSIER: -- in class. But, we could --
29
             MR. OLSON: Okay. Okay. But, have there been
30
   instances where they have informed you, that hey, we
31
   need you to come down and look at the boilers or
32
33
   anything like that? Have you been called out
34
   specifically for the boiler or combustion control?
35
             MR. TEISSIER: Not to my remember, no, no,
36 no. Not to my remember.
37
             MR. OLSON:
                          Okay.
             MR. ROTH-ROFFY: Okay. Sir, I think we are
38
39 finally finished with you. We thank you for your, your
   assistance and appreciate you coming down. Thank you
40
41
   very much.
             It is about 11 minutes to three and that
42
43
  concludes our interview of Mr. Idar Hofseth. Thank
44
45
             MR. HOFSETH: Thank you.
              (Whereupon, at 2:49 p.m., the interview was
46
47 concluded.)
```